

Residence Costamartino



turismo verde

REGULATION

- The inquiry must be confirmed with a deposit within 3 days from the date of the request; uselessly spent that period, you
 will feel nothing.
- 2. The balance of your stay must be made strictly on arrival, for accounting purposes it is not possible to postpone the payment.
- 3. It is not allowed access to occasional visitors; customers do not have occupancy in the accommodation.
- 4. The dates indicated in the reservation refers to the day of arrival and departure
- 5. The properties will be delivered from 16,30 hours onwards. The departure must take place by 9,30 am.
- 6. The rental period must be paid in full, even in the case of late arrival or early departure. In the case of contraction of the rental period, whatever the cause, no refund is given.
- 7. In case of no show, the accommodation will be made available to the 24 hours of the day following the arrival as indicated in the reservation.
- 8. The number of the persons mentioned at the time of booking can not be changed without the consent of the directors, who reserves the right to accept or deny the request to add a person, however behind the payment of the fee of Eur 50,00 per additional day.
- 9. Reservations are formalized only if accompanied by payment of a deposit equal to 30% of the stay by bank transfer.
- 10. In case of cancellation booked, is expected to pay the following penalties:
 - 40% of the vacation for cancellations received more than 14 days before the date of arrival
 - 100% of the vacation foe cancellations received up to 14 days before the date arrival or of no arrival.
- 11. Not allowed visits by relatives or acquaintances.
- 12. From 23 to 8 hours and from 13 to 16 hours must be observed absolute silence in respect of others.
- 13. The use of leisure facilities is just for children when accompanied by an adult who takes responsibility.
- 14. Each guest is required to keep their own things; management does not respond in any case of any theft, shortages and damage to vehicles.
- 15. It is not permitted to use barbecue, grill, etc., as well as preparing food by strong odors, such as roasts and fried food in general and particularly so of meat and fish.
- 16. Each apartment has a reserved parking spot only.
- 17. No pets are allowed.
- 18. By entering the Residence the guest accepts these Regulations and may be supplemented and/or modified at any time without notice. The defaulters will be turned away from the residence with unilateral decision, will be refunded only unused days and with nothing to expect.

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